



Course Description

The better we know the language and culture, the person and the situation, the better we are at intercultural communication and care.



Learning Outcome

After completing this course, you will have an understanding of:

- perspectives on the behaviour and needs of people with cognitive decline or dementia
- how clinical variations between individuals and within individuals over time influence their behaviour and needs
- the role of our own behaviour and the environment
- strategies for communicating and providing safety and care through knowing the individual.



Course Features

- Adaptics Kineo's unique approach to refresher training
- professional audio
- animation and interactivity
- WCAG 2.0 accessibility
- mobile compatibility
- formative assessments, and
- a certificate of completion.



Audience and Duration

This course is aimed at supervisory and direct care staff working in multicultural aged care environments.

Duration: 20 minutes

Training Unlimited Pty Ltd

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